

City and Guilds 1900 National Certificate for Door Supervisors



NEW

Course Description

If you work as a door supervisor in England or Wales you need to hold a Licence to Practice from the SIA. In order to obtain this Licence you will need to hold a qualification approved by the SIA. This qualification, developed jointly with BIIAB and NCFE is approved by the SIA and will help you obtain your Licence.

The National Certificate for Door Supervisors qualification aims to give door staff the necessary skills and competencies they need to improve customer care and safety and keep abreast of changes within one of Britain's fastest growing sectors. This includes training door staff to identify potential risks for conflict and to evaluate situations, as well as how to defuse conflict using non-aggressive techniques.

The national Certificate for Door Supervisors consists of two units:

- Roles and Responsibilities of Door Supervisors
- Conflict Management for Door Supervisors

Examination

Both units are assessed externally by a 1 hour multiple-choice examination paper.

Entry requirements

There are no formal entry requirements but it is recommended that all candidates have:

- Good communication skills.

Both units are certificated separately. In addition there is an overarching certificate which is issued to candidates on successfully completing both units of assessment.

DAY	DATE	TIME	WEEKS	FEE	DISCOUNTED FEE	CODE
Mon	24/09/07	1830-2115	12	£130	£61	22171 E07MA
Sat	29/09/07	1015-1300	12	£130	£61	22171 D07MA
Mon	07/01/08	1815-2130	10	£130	£61	22171 E07MB
Sat	12/01/08	1000-1315	10	£130	£61	22171 D07MB
Mon	14/04/08	1815-2130	10	£130	£61	22171 E07MC
Sat	16/04/08	1000-1315	10	£130	£61	22171 D07MC



Enrol by post or in person



Interview required, please complete Application Form on page 115.